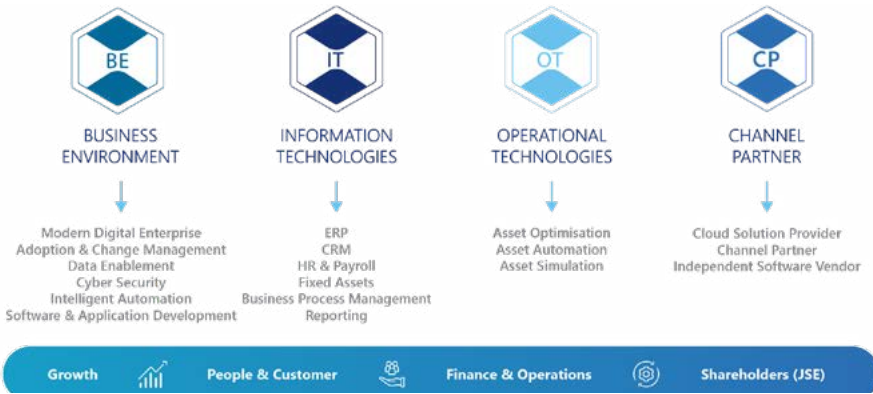




BUSINESS
ENVIRONMENT

CORPORATE PROFILE

ABOUT BUSINESS ENVIRONMENT



4Sight Business Environment

The BE cluster converges Information Technologies and Operational Technologies environments, through a sustainable enterprise data management layer, application modernisation and modern workplace services to enable more informed decision making.

The Business Environment Cluster partners with our customers to drive value, creating digital transformation starting with assessments of their ICT landscapes. We become our customers' digital transformation partner and assist them in building a self-funding digital transformation roadmap.

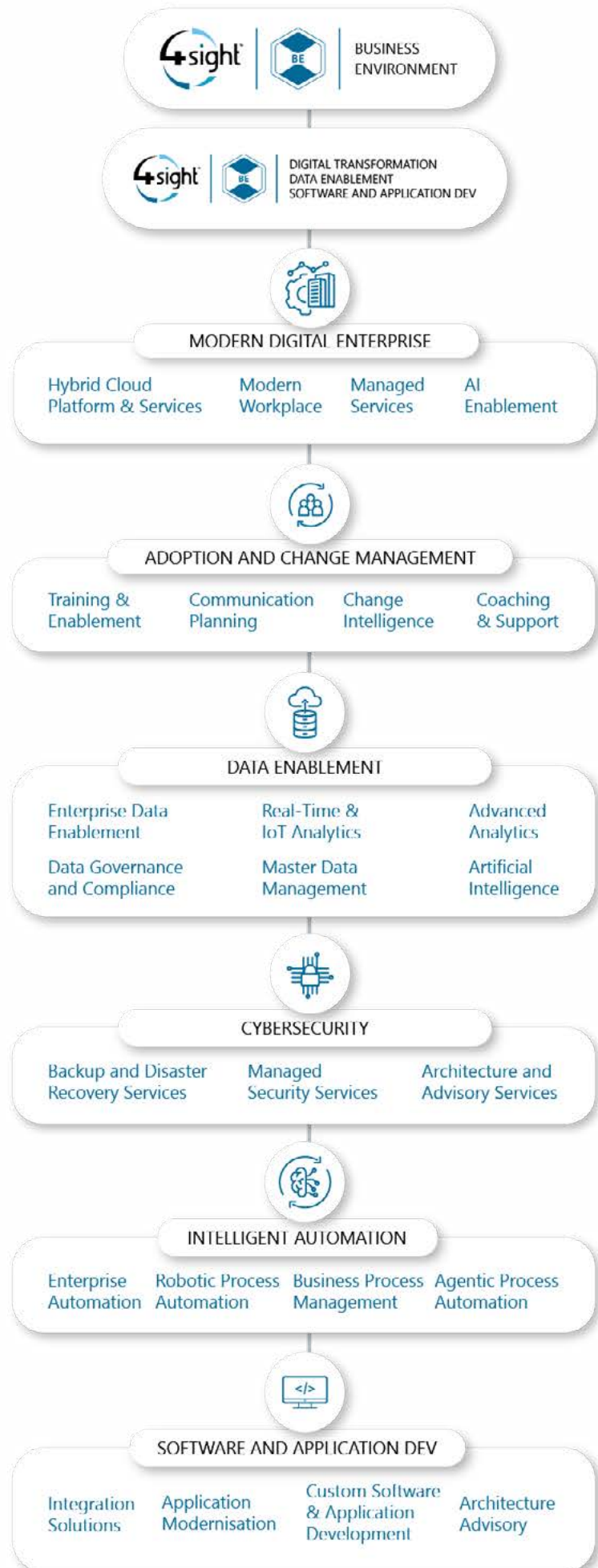
Our Focus

We focus on maximising the power of the cloud, optimising and modernising their environments and applications, automating and making their business processes intelligent, creating true customer intelligence, helping with bespoke development on the Azure platform, enabling integration and creating a structured, secure, source system independent and scalable enterprise data strategy. We enable our customers to digitally transform their operations using best-in-class technologies.





BUSINESS ENVIRONMENT CLUSTER



The BE cluster within 4Sight drives the intelligent convergence of Operational Technology (OT) and Information Technology (IT), creating a cohesive data landscape that transforms business insight from hindsight to foresight.

Our approach centres on unlocking and strengthening data value across the enterprise in a sustainable, scalable manner. We work closely with our customers to define and execute digital transformation strategies that are tailored to their unique operational goals.

By aligning business applications with real-time and contextual data from both IT and OT environments, we enable faster, more informed decision-making. We prioritise high-impact initiatives based on return on investment, then modernise and optimise systems to ensure long-term value.



The Modern Digital Enterprise (MDE)

The Modern Digital Enterprise empowers organisations to accelerate business outcomes through the strategic use of Microsoft technologies. By leveraging solutions such as Modern Workplace, Sage on Azure, 4cloud, and 4Migrate, MDE optimises productivity, simplifies cloud migration, and strengthens alignment between technology and business strategy.

AI-driven capabilities—including Microsoft Copilot and scalable Azure services—enable intelligent transformation, ensuring organisations remain agile, efficient, and competitive in an ever-evolving digital landscape.



Adoption and Change Management (ACM)

Adoption and Change Management focuses on the human side of digital transformation, ensuring that technology investments deliver their full value. Our structured, evidence-based approach includes project management, leadership alignment, employee engagement, and continuous enablement to embed change across the organisation.

Enhanced by AI-powered insights, automation, and predictive analytics, ACM drives measurable adoption, reduces resistance, and supports sustainable transformation—turning new technology into lasting business capability.



Cybersecurity

Robust cybersecurity is essential to protect the value of data and ensure the integrity of digital operations. Our solutions provide end-to-end protection through strong data governance, regulatory compliance, and proactive risk management.

We serve organisations across finance, mining, manufacturing, and the public sector—equipping CIOs, CFOs, and operational leaders with secure, scalable platforms that safeguard their transformation journeys. From threat prevention to secure cloud enablement, we ensure digital resilience every step of the way.



Data Enablement

Data enablement is fundamental to unlocking enterprise intelligence and driving measurable business outcomes. By connecting IT and OT environments, we help organisations transform data into actionable insights that power smarter, faster decision-making across the value chain.

Our solutions strengthen the data landscape, enabling scalability, operational agility, and sustained value creation. Whether optimising production, enhancing service delivery, or informing strategic planning, data enablement is the backbone of intelligent transformation.



Software and Application Development

The Software and Application Development division is a highly skilled team of developers with a blend of generalist and specialist expertise. The division comprises units focused on bespoke development, system and data integration, product development, and system or business analysis. Our team builds repeatable, scalable solutions with proprietary IP, and leverages AI to enhance our application landscape, driving innovation and efficiency.



Intelligent Automation

Agentic Automation
By integrating AI-driven automation with Agentic Process Automation capabilities and deep Microsoft ecosystem integration, we offer a unique solution that caters to both SMEs and enterprise markets. APA enhances traditional RPA with cognitive abilities, enabling the automation of complex workflows involving data-driven decision-making, adaptive learning, and predictive insights.

4flow

Discover your business processes using an analytical discipline for discovering, monitoring and improving processes with an objective view using event logs available in today's information systems. Identify repetitive and time-consuming tasks performed by your users. Processes in 4flow can be automated and enhanced with AI to ensure efficiencies and enhanced user experience.



BUSINESS ENVIRONMENT

BUSINESS ENVIRONMENT (BE) CLUSTER

Business Opportunities

4Sight BE Cluster empowers organisations by establishing a robust, scalable, and independent enterprise data strategy. This strategy breaks down traditional silos between Information Technology (IT) and Operational Technology (OT), enabling seamless data integration across the enterprise.

By unifying IT and OT environments, 4Sight BE Cluster allows businesses to structure and unlock the full potential of their data. This integrated approach supports intelligent decision-making, operational efficiency, and sustainable digital transformation.

A core focus of the BE Cluster is enabling AI and AI agent-driven capabilities. By providing a foundation for real-time data availability and analytics, the platform accelerates the deployment of intelligent agents, predictive models, and autonomous systems. These AI-powered solutions help organisations automate complex processes, enhance productivity, and adapt dynamically to changing market demands.

Through this comprehensive and AI-ready approach, 4Sight BE Cluster helps organisations move beyond fragmented data systems to a future where data-driven innovation is both scalable and actionable.

Automated Intelligence through Sustainable Data

In today's intelligence-driven landscape, decision-makers demand more than just access to data - they need trusted, real-

time intelligence that can power automated decisions across the enterprise. 4Sight BE Cluster meets this need by delivering continuous visibility through intelligent systems built on a reliable and sustainable enterprise data foundation.

By enabling intelligent data orchestration, the BE Cluster transforms fragmented IT and OT environments into unified, insight-rich ecosystems. It integrates structured and unstructured data at scale, enabling businesses to shift from reactive insights to fully automated, prescriptive intelligence. This creates a single, consistent version of the truth - fuelling smarter, faster decisions across every level of the organisation.

Our strategy empowers enterprises to deploy AI and intelligent agents not just in isolated use cases, but across the full spectrum of business operations. The Business Process Enablement platform extends across both IT and OT domains, streamlining complex processes, increasing application independence, and enabling intelligent automation across workflows.

Strategic collaboration with a global IoT provider further enhances the cluster's ability to deliver scalable, stable, and cost-effective IoT solutions—ensuring the infrastructure can support rapid adoption and long-term growth. Combined with the scalability of the CP Cluster's extensive partner network, 4Sight BE Cluster provides the intelligence backbone for enterprise-wide digital transformation powered by AI.

Cluster Expertise

4Sight BE Cluster engages customers through a structured methodology that begins with detailed assessments to identify high-impact opportunities aligned with their Digital AI Transformation roadmap. Each initiative is designed to be self-funding, with early savings reinvested into future projects.

At the core of the cluster is a sustainable, scalable, and application-independent data strategy that unifies IT and OT systems. This foundation enables the deployment of AI agents that automate monitoring, analysis, decision-making, and action across business and operational environments.

Proprietary solutions like 4flow and 4share enhance process automation and data accessibility, leveraging platforms like Microsoft Azure to deliver real-time intelligence through a secure, single-sign-on portal—accessible from any device.

Through strategic partnerships, the cluster integrates intelligent bots and AI agents to continuously assess systems, provide proactive reporting, mitigate risks, and recommend optimisations—transforming operations with minimal human intervention.

With expertise in AI, ESG, and large-scale digital solutions, the BE Cluster enables enterprise-wide transformation—from infrastructure to boardroom—unlocking cloud efficiency, intelligent automation, and long-term business value through a reliable, future-ready data backbone.

Solutions set

The cluster excels in delivering innovative solutions using Microsoft technologies and platforms. Our suite of proprietary IP solutions, such as 4flow, 4share, 4ESG, 4IoT, and others, plays a pivotal role in driving digital transformation through AI. These solutions are integrated within a comprehensive data strategy, crafted by our Data Enablement team, to construct scalable and source system-independent enterprise data solutions. This approach ensures that organisations can address specific business challenges effectively while harnessing the power of advanced technologies.

Strategic partnerships

The BE cluster believes in forging strategic partnerships with market leaders to co-develop core technology additions and domain expertise. This collaborative approach enhances our ability to deliver innovative solutions and drive Digital AI Transformation effectively.

The Business Environment BE Cluster's partners include:



Automation Anywhere - Automation Anywhere develops robotic process automation (RPA) software to help businesses streamline repetitive tasks and improve operational efficiency.



The partnership between 4Sight's digital transformation skills and Zutari's scientific and engineering insights creates a distinctive advantage. This cooperation helps customers to enhance the value of their assets, especially in improving efficiencies in the Built Environment, leading to lower carbon emissions.



The BE cluster initiated a joint IP development with Bidvest Alice to launch MIA in 2021, a groundbreaking bot designed for infrastructure and workplace assessments. MIA operates in real-time, providing continuous improvements and scalability enhancements. Since its launch, MIA has significantly accelerated customers' Digital AI Transformation journeys, reducing risks and enabling more informed decision-making across various projects.



As a Microsoft managed partner with advanced specialization in cloud migrations, our partnership has evolved significantly. The BE cluster continues to innovate with Microsoft, focusing on AI transformation initiatives and supporting ESG initiatives for our customers. Leveraging Microsoft Azure, we have developed impactful solutions like 4flow, a process management solution tailored for modern business needs.



INDUSTRIES WE SERVE



Mining and Manufacturing



Insurance



Retail



Financial



Property



Education

MODERN DIGITAL ENTERPRISE (MDE) & ADOPTION AND CHANGE MANAGEMENT (ACM)

MDE focuses on AI transformation and management of the platforms leveraging Microsoft technologies. ACM helps organisations successfully implement new technologies and ways of working. Our methodology focuses on preparing, planning, and adopting new technology to ensure that the change is not only implemented but also sustained and reinforced

MDE Solutions

MDE focuses on AI transformation and management of the platforms leveraging Microsoft technologies.



AI Transformation

Organisations are undergoing digital transformation, migrating their operations to the cloud to improve efficiency, agility, and scalability and require expert help in managing and maintaining the platforms while enabling Responsible AI capabilities.



Hybrid and Multi-Cloud Solutions

Businesses are increasingly adopting hybrid and multi-cloud strategies, leveraging the strengths of different cloud providers to create customised platform solutions.



Cost Efficiency

The pay-as-you-go pricing model of cloud services eliminates the need for large upfront investments in IT infrastructure, making it an attractive option for businesses of all sizes.



Remote Work

Is the norm and ensuring a safe and secure workplace is essential in companies' strategies.



Global Expansion

Companies are looking to expand their unique capabilities globally, and cloud services provide the platform capabilities to support this growth.

ACM Solutions



Technologies and Business Processes

Digital transformation tools and technologies you invest in, should help streamline processes, improve efficiency, and drive innovation. This would undoubtedly need employees to interact with them at every point. Your business' sustainability depends solely on your employees' digital competence.



Responsible AI foundation

The implementation of technologies must be informed by both people and processes: Standardised Data Infrastructures, Foundational Best Practices, and Ethical AI use Policies, are all efforts that will align your business for future success and sustainability.



People

Your people are the driving force behind the process and technology adoption. Just as the quality and functionality of technologies determine the efficiency and success of your processes, the skills, attitudes, and engagement of people are crucial for the success of any change initiative.



MDE & ACM Solutions



Modern Workplace

Enhances communication, planning, and productivity using ALL Microsoft 365 capabilities.

4migrate

Enables migration to the cloud using Microsoft best practices and methodologies.

4cloud

Supports cloud migration journeys, optimising internal operations and preparing for innovation.



4MIA

Provides continuous assessment and managed services to align technology environments with strategic goals.



Sage on Azure

Helps businesses migrate their Sage ERP applications to the cloud for improved flexibility and efficiency.



DATA ENABLEMENT

Data Enablement helps organisations build an enterprise data strategy focused on enabling businesses to manage their data needs end to end. We achieve this through scalable, source system-independent data models that expose all the business data together to have all the information required to manage their enterprise.



Enterprise Data Enablement

We assist organisations in building an enterprise data strategy focused around enabling businesses to manage their data needs end to end.

We achieve this through scalable, source system semi-independent data models that expose all the business and data management data together so that businesses have all the information required to manage their enterprise.



Machine Learning Artificial Intelligence

Our Artificial Intelligence solutions focus on assisting organisations to create ethical, reliable, measurable and practical **AI** models to enable real-time and predictive insights into their business operations.

By utilising cloud-based computing, these **AI** models are easily scalable, and the resulting actions, recommendations and data can be exposed to any end-user or business application with ease.



SOFTWARE AND APPLICATION DEVELOPMENT

Software and Application Development helps organisations with bespoke development, system and data integration, business process optimisation and automation, portal development and app modernisation



Custom Software & Application Development

Tailored solutions is designed to meet the specific needs of your business, ensuring it fits perfectly with your processes and goals, saving time and money.



Mobile App Development

Android, iOS – Native (built specifically for one platform), Web (Accessed through a web browser) and Hybrid Apps (a combination of Web and Native)



Application Modernisation

Updating and enhancing existing applications to improve performance and functionality.



DevSecOps

Combining development, security, and operations to ensure robust and secure software delivery.



Integration Solutions

Seamlessly connecting your business systems for streamlined operations and smarter decisions.

Solutions

Mobile App Development

App Modernisation

Integration Solutions

API Solutions

DevOps

Dev as a Service

Copilot for Sage 300

4Sight Application Modernisation



INTELLIGENT AUTOMATION

Agentic Process Automation (APA) revolutionises business operations with Intelligent Business Process Automation (IBPA), combining AI, RPA, and digital process automation to enhance efficiency, accuracy, and scalability. By integrating machine learning and cognitive automation, we streamline workflows, reduce costs, and improve customer experiences—empowering enterprises to automate complex processes with intelligence and agility.



4flow

Optimising business workflows, leveraging data-driven insights to enhance operational efficiency across enterprises.



Robotic Process Automation

Automating routine business processes using intelligent systems to reduce manual effort and improve accuracy.



AI in Automation

We create intelligent, adaptive processes, enabling real-time decision-making and operational improvements, supported by our scalable data models.



Power Platform

Delivering low-code automation and data visualization tools, empowering businesses with accessible, cloud-based solutions for process enhancement.



Enterprise Automation

Driving enterprise automation by unifying disparate data sources into a structured, secure strategy, enabling end-to-end process automation across organisations.

Solutions



4automate

Providing advanced automation tools and technologies to streamline industrial processes, enhance efficiency, and integrate intelligent systems.



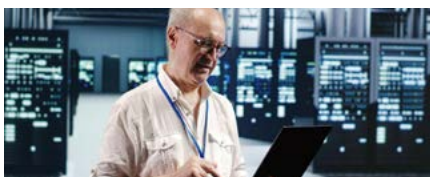
Automation Anywhere

A powerful **AI-RPA** (APA) solution for large enterprises focused on scalable automation and process efficiency.



UiPath

A leading RPA platform with advanced **AI** capabilities, ideal for end-to-end automation and process mining.



Microsoft Power Platform

A low-code/no-code solution for SMEs, perfect for building apps, automating workflows, and integrating within the Microsoft ecosystem.



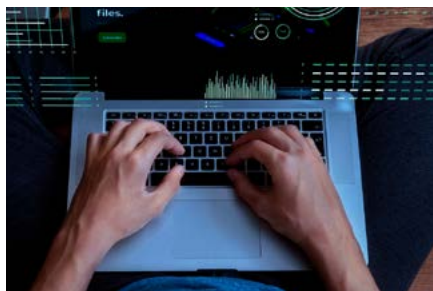
4flow

A low-code/no-code solution for SMEs and large originations, perfect for automating workflows, integrations and digital forms.



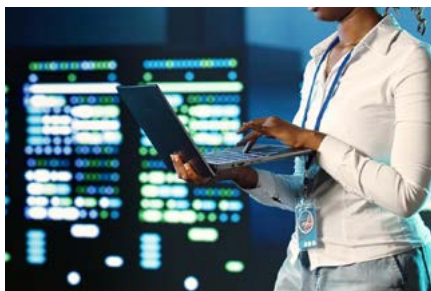
DATA ENABLEMENT & CYBER SECURITY

Data Enablement Solutions



Data Capturing

When starting the digitisation process, 4Sight offers support in capturing data from all areas and sources, including non-digitised information.



Data processing

Extracted data is just the first step. We help you clean, transform, and structure your data, ensuring accuracy and clarity.



Data Modelling

Then we build robust data models, creating a single source of truth that reflects the intricate relationships within your operations.



Uncover Hidden Insights

Data Analytics and Business Intelligence



Business Intelligence

Our user-friendly Business Intelligence dashboards deliver real-time, data-driven visualisations, putting powerful insights at your fingertips.



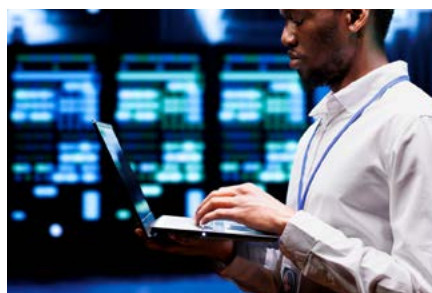
Data Analytics

4Sight empowers you with sophisticated data analytics. Translate business logic into actionable insights, uncovering trends and patterns invisible to the human eye.



AI

4Sight goes beyond traditional data analysis. We leverage cutting-edge **AI** to unlock the true potential of your data. **AI** uncovers hidden correlations and generates intelligent recommendations, helping you optimise processes and make smarter decisions.



Data Governance

4Sight implements a robust data governance framework, ensuring the integrity, security, and accessibility of your information. We empower your workforce with best practices, safeguarding your valuable data assets.

Data Enablement Solutions



Enterprise Risk Management

Identifying, assessing, and mitigating risks across business operations to ensure resilience and regulatory compliance. Leveraging data-driven strategies to enhance decision-making, minimise threats, and safeguard organisational value.

4data & Cyber



Cyber Security

Protecting digital assets, networks, and systems from evolving cyber threats. Implementing advanced security frameworks to prevent breaches, ensure data integrity, and maintain business continuity in an increasingly connected world.

Automation Anywhere



Information Security

Ensuring the confidentiality, integrity, and availability of critical business data. Establishing robust security policies, access controls, and encryption strategies to protect sensitive information from internal and external threats.

Power Platforms



ABOUT 4SIGHT

4Sight is a multinational, diversified technology group listed on the General Segment of the Main Board of the JSE (ticker: 4SI).

As a multinational, diversified technology group, our purpose is to leverage our portfolio of Artificial Intelligence (AI) technologies, people and data-focused solutions to design, develop, deploy and grow solutions for our partners—including both customers and technology vendors.

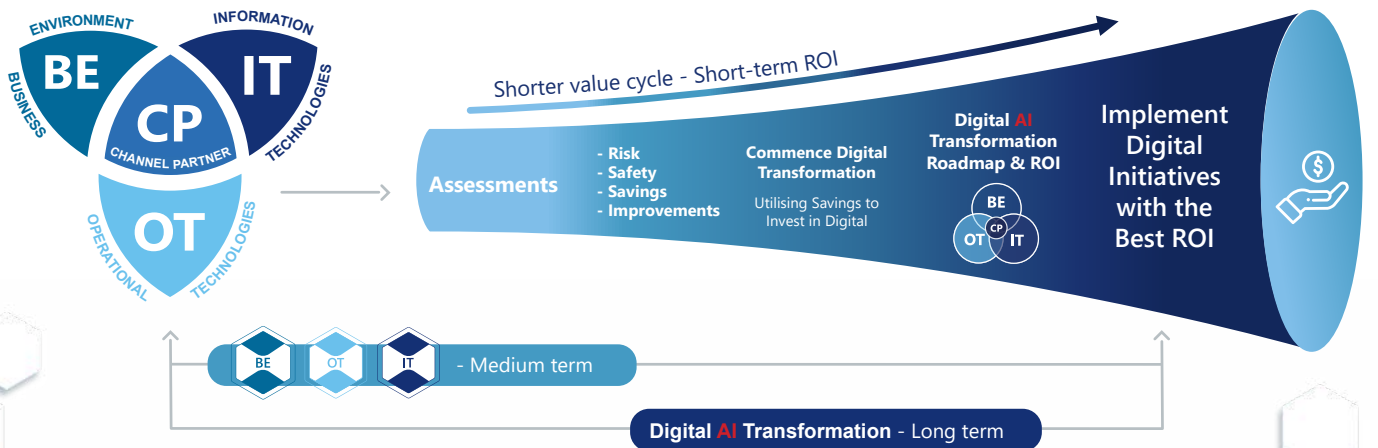
We accelerate our partners' digital journey through an approach that enables an organisation-wide transformation.

Our approach harnesses data and emerging technologies to amplify an organisation's workforce, enabling it to thrive in the modern digital economy. Digital AI Transformation is an ongoing journey rather than an overnight change. We assist our customers and partners in understanding their current stage in this journey and guide them in applying the right technology to progress to the next level.

"4Sight is the Digital AI Transformation partner to quantum leap your business into the realm of Enterprise 5.0"



DIGITAL AI TRANSFORMATION APPROACH



OUR BUSINESS MODEL

Our business model enables our partners to take advantage of products and AI solutions within our group, which will allow them to enjoy turnkey Digital AI Transformation solutions across industry verticals.

This business model is supported by a focused "blue ocean" strategy.



Customer and partner first thinking - tailored approach to ensure we're meeting our customer needs.



Give the customer and partner the **right interface** with the right person at the **right time** with the **correct domain skills and knowledge**.



Scale the offerings and synergies from our clusters' teams that create and maintain a competitive advantage.

OUR OPERATIONAL NUMBERS

The Partner of Choice that empowers customers and partners to future-proof their business through Digital AI Transformation.

456

Permanent Employees



4500+

Customers Worldwide



73

Countries of Presence



50+

ISV Solutions



1000+

Registered Partners



12

OEM Vendor Partners





OUR CLUSTERS

-  MODERN DIGITAL ENTERPRISE
-  ADOPTION & CHANGE MANAGEMENT
-  DATA ENABLEMENT
-  CYBERSECURITY
-  INTELLIGENT AUTOMATION
-  SOFTWARE & APPLICATION DEV



BUSINESS ENVIRONMENT

Converges IT and OT environments, using Enterprise Data for more informed decision-making.



-  ERP
-  HR & PAYROLL
-  FIXED ASSETS
-  CRM
-  BUSINESS INTELLIGENCE & REPORTING

INFORMATION TECHNOLOGIES

Enables Digital AI Transformation of ERP, accounting, human resources and payroll, CRM, reporting and business process automation.



-  OPTIMISATION
-  AUTOMATION
-  SIMULATION

OPERATIONAL TECHNOLOGIES

Offers essential industrial OT simulation, automation, and optimisation solutions, along with cutting-edge AI technologies, to support our industrial customers.



-  CLOUD SOLUTION PROVIDER
-  CHANNEL PARTNER
-  INDEPENDENT SOFTWARE VENDOR

CHANNEL PARTNER

4Sight's 100% partner-focused ecosystem, distributing and supporting AI solutions on behalf of international software vendors including Microsoft, Sage as well as a wide range of vertical and horizontal ISV applications.

WHY 4SIGHT?

4Sight focuses on a cross-section of established, new, and emerging technologies. These include Artificial Intelligence (AI) solutions with machine learning, big data, cloud and business intelligence solutions, digital twins and simulation, information and operational technologies, production scheduling, horizontal and vertical integration, industrial Internet of Things, cloud service providers, robotic process automation, and augmented and virtual reality solutions.

These AI technologies manifest in the various solutions we deliver to customers across all industries in both the private and public sectors.

It is not only these AI technologies that will take us forward into the future. We do not lose sight of focusing on the foundational principles, where we still need to implement solid internal control procedures and specialise in our information technology proficiency, which historically was the core of our business.

We will continue to maintain these values and create the same level of confidence around internal control measures and corporate governance for our customers. At the end of the day, that is where business is really measured – in delivering and securing that future.

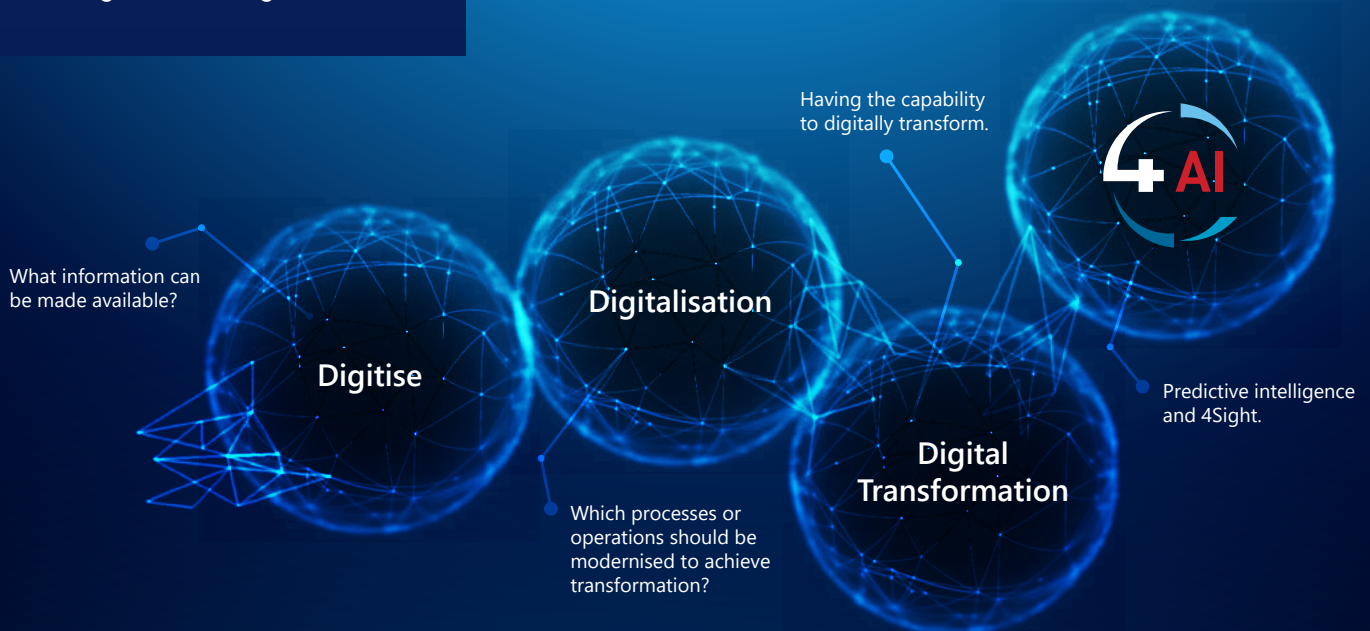
OUR OPPORTUNITY

Our strategic vision is Digital AI Transformation for businesses, through seamlessly integrating the Operational Technologies (OT) and Information Technologies (IT) worlds with the Business Environment (BE), to achieve the ultimate goal of AI for boosting productivity across all sectors.

Our mission is to empower our partners to future-proof their businesses through Digital AI Transformation to make better and more informed decisions in the modern digital economy.

The four clusters of 4Sight focus on serving the specific needs of their target industries with their own innovative IP solutions, while leveraging their deep domain expertise. Thus empowering our customers and partners to future-proof their businesses through Digital AI Transformation, making better and more informed decisions in the modern digital economy.

DNA THE TRANSFORMATION AREAS WITHIN YOUR BUSINESS



OUR APPROACH

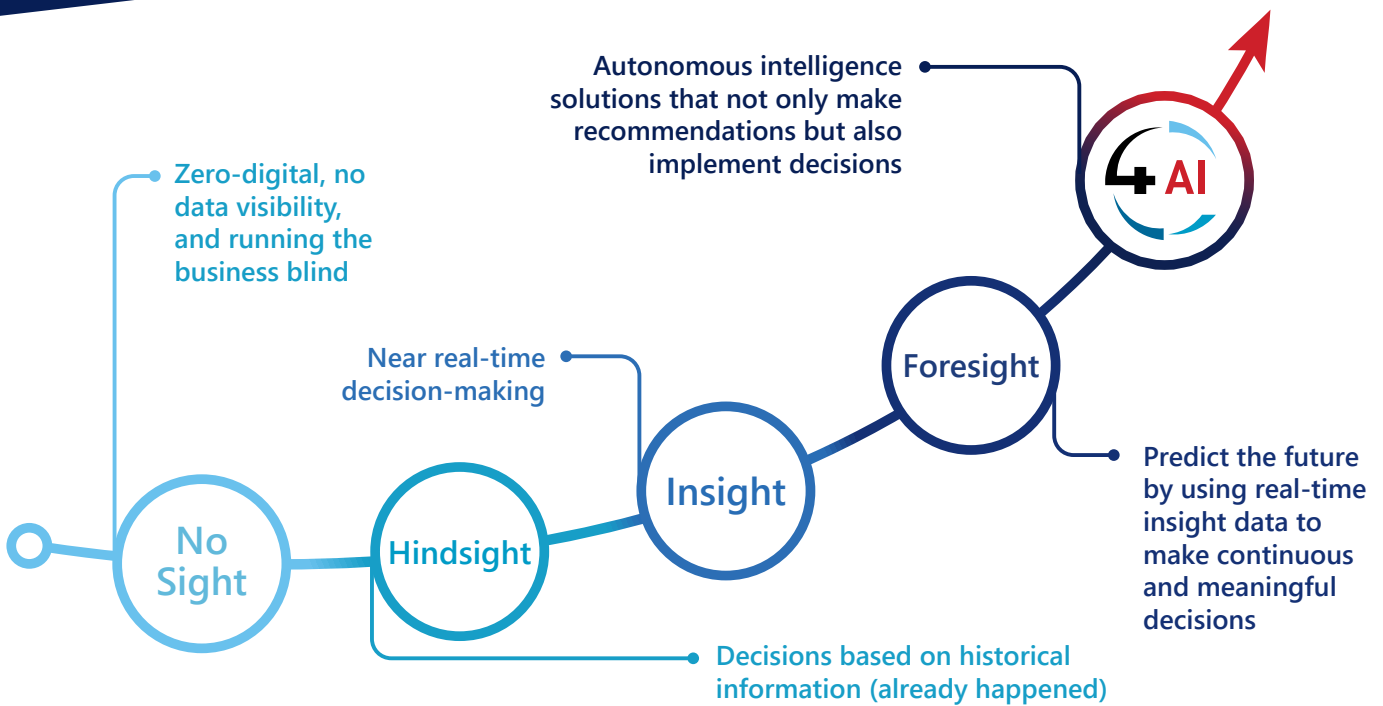
Our frameworks empower our partners to future-proof their business through digital acceleration, focusing on people- and data-centric journeys. We achieve this using hybrid-cloud technologies combined with foresight data to make better, more informed decisions.

Through our approach, we are able to take our partners on a journey from “no-sight” (zero-digital, no

data visibility, and running the business blind) to “foresight”. That is, the ability to predict the future using real-time “insight” data and technologies like ML, AI and digital twin, to make continuous and meaningful decisions based on what will happen.

Our end goal remains to transition our customers into the realm

of “4Sight”, using autonomous intelligence solutions where the technology not only makes recommendations but also implements decisions to maximise business profitability, efficiency and minimise risk.



OUR PARTNERS

Partnerships with key vendors enable us to bring our own leading solutions—built on our substantial IP—coupled with best-in-breed AI technologies to customers across various markets and industry verticals. Strategic partners include:





BUSINESS ENVIRONMENT

4Sight Holdings Limited (4Sight) is a multinational, diversified technology group listed on the General Segment of the Main Board of the JSE (ticker: 4SI). Our purpose is to leverage our extensive products and services portfolio, focused on AI technologies, people, and data-focused solutions, to

design, develop, deploy and grow solutions for our partners (customers and vendors).

The company's mission is to empower our partners to future-proof their businesses through Digital AI Transformation to make better and more informed decisions in the modern digital economy.

4Sight's business model enables its partners to take advantage of products and solutions within its group of companies, which will allow them to enjoy turnkey Digital AI Transformation solutions across industry verticals.



CONTACT US

EMAIL sales@4sight.cloud

WEBSITE www.4sight.cloud

TEL +27(0) 12 640 2600

SOUTH AFRICAN OFFICES

4Sight@Centurion
1001 Clifton Ave,
Lyttelton Manor,
Centurion,
0157

4Sight@Fourways
28 Roos Street,
Fourways,
Johannesburg,
2191

INVESTOR RELATIONS

investors@4sight.cloud

